



Virtual Ergonomic and Cost Justification Tools

April 13, 2022

Your Speaker: Ellen Gallo

AON



1

Your Presenter

Ellen Gallo, CSP, CPE, MBA

▪ Senior Consultant, Aon Global Risk Consulting

▪ Education

- ✓ Bachelor of Science, Industrial Engineering (University of Wisconsin)
- ✓ Master of Science, Environmental Management (Illinois Institute of Technology)

▪ 25+ years of Safety/Ergonomics experience

- ✓ Over 10 years in insurance and consulting
- ✓ 15 years in private industry (site, HQ, director, global)

▪ Contact Information:

- ✓ ellen.gallo@aon.com

AON




2

Resolving Ergonomics Issues

The ARECC Process

- Anticipate
- Recognize
- Evaluate
- Control
- Confirm

AON



3

Anticipate

Are principles of Prevention through Design (PtD) practiced?

- ✓ Easily reached components, tooling, and controls to reduce awkward postures, especially of the upper extremities
- ✓ Reasonable force requirements involving weights or forces to lift or move items
- ✓ Reasonable force requirements involving use of tools or assembly tasks, especially grip forces by the hand(s)

○ ?

AON



4

Anticipate

The impact of good ergonomic design

- ✓ Increased candidate pool since a higher population percentage of workers can safely perform job tasks
- ✓ Increased diversity and inclusion in the candidate pool from reduced physical demands
- ✓ Reduced potential for stress/injury
- ✓ Less product and component touches, possibly improving finished product quality and process efficiency
- ✓ Reduced absenteeism, and decreased soreness and fatigue since the physical demands of the job tasks are lessened
- ✓ Increased number of healthy uninjured workers
- ✓ Reduced turnover since workers are safer and likely have increased job satisfaction

AON



5

Recognize

- Symptom Survey
 - Indication of emerging issues
 - May trigger new reports/cases but allows early intervention
 - NIOSH has examples at <https://www.cdc.gov/niosh/topics/ergonomics/ergoprevention/step3.htm>
- New processes or equipment that introduce manual tasks?
- Is there absenteeism at certain jobs?
- Is there excessive turnover at certain jobs?
- Are team members wearing splints or rubbing joints?

AON





6

Evaluate

- Data Driven Approach
 - Variety of tools to evaluate
 - Many online tools
- There are many assessment tools
 - NIOSH has examples of a variety of tools
 - OSHA has examples of case studies, including evaluation
 - 23 tools listed in AIHA's Ergonomic Toolkit
- Three assessment tools for this presentation
 - REBA - Rapid Entire Body Assessment
 - NIOSH's - NIOSH Lifting Equation or NLE
 - Use of Snook Push-Pull Calculator

AON



7

Evaluate – REBA

- REBA is Rapid Entire Body Assessment
 - Uses awkward postures to determine risk combined with force
 - Easy to choose icons that match postures
 - Takes a long time to get through the tool
 - Helpful to use videos and photos to capture posture
 - Can download the worksheet at <https://ergo.human.cornell.edu/ahREBA.html>

AON



8

Evaluate - REBA Worksheet

REBA Employee Assessment Worksheet

Task Name: _____ Date: _____

A. Neck, Trunk and Leg Analysis

Step 1a: Locate Neck Position
Score: _____

Step 1b: Locate Trunk Position
Score: _____

Step 1c: Locate Leg Position
Score: _____

B. Arm and Wrist Analysis

Step 2a: Locate Upper Arm Position
Score: _____

Step 2b: Locate Lower Arm Position
Score: _____

Step 3a: Locate Forearm Position
Score: _____

Step 3b: Locate Wrist Position
Score: _____

C. Summary

Step 4: Add Posture Scores in Table A
Score: _____

Step 5: Add Force/Fixed Score
Score: _____

Step 6: Add Mobility Score
Score: _____

Step 7: Add Complexity Score
Score: _____

Step 8: Add Activity Score
Score: _____

Scoring:
1 = Low Risk; 2 = Moderate Risk; 3 = High Risk; 4 = Very High Risk; 5 = Impaired Function

Original worksheet developed by Dr. Alan Hedge, based on Technische Universität Berlin Entire Body Assessment (TEBA), Impact, Mechanics, Applied Ergonomics (2009) 39: 205.

AON



9

Evaluate

Example – Assembling a Frame

- Trigger is activated 20 times per minute
- 4 attachments per frame
- Each attachment requires turning and rotating the frame



AON

WISCONSIN SAFETY COUNCIL

10

Evaluate – REBA Data Table

Body Region	Posture	Notes
Neck	Maximum Flexion = 12°	Twisting: no Side bending: no
Trunk	Maximum Flexion = 31°	Twisting: yes Side bending: no
Stance	Unilateral weight bearing	On occasion due to having to lean to reach across the worksurface
Knees	Maximum flexion = 7°	
Upper Arms	Maximum flexion = 72°	Extension: no Shoulder raised: no Upper arm abducted: yes Arm supported/person leaning: no
Lower Arms	Maximum flexion = 18°	
Wrists	Maximum flexion = 8° Maximum extension = 18°	Bent at midline: yes Twisted: no
Tool Activation Force	8 pounds	shock/rapid build-up of force when triggered: yes
Coupling	Acceptable but not ideal hand hold or coupling/acceptable with another body part: fair	
1 or more body parts held for longer than 1 min (static): no	Repeated small range actions (more than 4x per minute): yes	Actions cause rapid large range changes in postures or unstable basic: no

AON

WISCONSIN SAFETY COUNCIL

11

Evaluate

- REBA Neck Region



Observed Postures:

- Maximum Neck Flexion: 12°
- Neck Twisting: none

Step 1: Locate Neck Position



Step 1: Adjust:
If neck is twisted: +1
If neck is side bending: +1

REBA Neck Score

+1

AON

WISCONSIN SAFETY COUNCIL

12

Evaluate

- REBA Trunk Region

Observed Postures		REBA Trunk Score
-Maximum Trunk Flexion: 31° -Trunk Twisting: Yes -Trunk Side Bending: No	Step 3a: Adjust: If trunk is twisted: +1 If trunk is side bent: +1	3+1=4

AON



13

Evaluate

- REBA Leg Region

Observed Postures		REBA Leg Score
-Unilateral weight bearing (e.g. one leg raised) -Maximum knee flexion: 7°	Adjust:	2+0=2

AON



14

Evaluate

- REBA Upper Arm Region

Observed Postures		REBA Upper Arm Score
Maximum flexion: 72°	Step 7b: Adjust: If shoulder is raised: +1 If upper arm is abducted: +1 If arm is supported or person is leaning: -1	3+1=4

AON



15

Evaluate - Tallying the Score

- Using the same logic, calculate remaining regions
- Total score = 10

REBA Employee Assessment Worksheet

Step 1: Neck and Head Analysis

Step 2: Locate Trunk Positions

Step 3: Arm Position

Step 4: Leg Position

Step 5: Find Scores in Table A

Step 6: Add Scores from Table A

Step 7: Find Scores in Table C

Step 8: Add Scores from Table C

Table Names:

Table A:

		Score		Head		Trunk		Arm		Leg	
		1	2	1	2	1	2	1	2	1	2
Score A	1	2	3	4	5	6	7	8	9	10	11
Score B	1	2	3	4	5	6	7	8	9	10	11
Score C	1	2	3	4	5	6	7	8	9	10	11

Table B:

		Score		Upper Arm		Lower Arm		Wrist	
		1	2	1	2	1	2	1	2
Score D	1	2	3	4	5	6	7	8	9
Score E	1	2	3	4	5	6	7	8	9
Score F	1	2	3	4	5	6	7	8	9

Table C:

		Score		Knee		Ankle	
		1	2	1	2	1	2
Score G	1	2	3	4	5	6	7
Score H	1	2	3	4	5	6	7
Score I	1	2	3	4	5	6	7

Scoring:

Original Worksheet Developed by Dr. Alan Hedge, Based on Technical note: Rapid Entire Body Assessment (REBA), Ingard, Milwaukee, Applied Ergonomics 24 (1992) 205-208.

Wisconsin Safety Council

16

Evaluate – NIOSH Lifting Equation

- Download the app!
 - https://www.cdc.gov/niosh/topics/ergonomics/nleca_lc.html
 - Other apps out there so you can pick and choose what works best for you
 - Calculates the Recommended Weight Limit (RWL) that tells you the maximum weight of the item lifted, based on the task parameters
 - Also calculates the Lifting Index that calculates the percentage of the item's weight over the RWL
 - An LI of > 1.0 exceeds what is considered safe based on the NIOSH Lifting Equation

Wisconsin Safety Council

17

Evaluate

Example – Lifting produce box from trailer bed floor to the top of a pallet

Task Parameters on next page



Wisconsin Safety Council

18

Evaluate

Parameter	Description	Measurement
Horizontal Location (origin of lift)	Horizontal location is from the front part of the body to the object.	H=19 inches
Horizontal Location (destination of lift)		H=25 inches
Vertical Location (origin of lift)	Vertical height of the hands above floor.	V=9 inches
Vertical Location (destination of lift)	The Vertical travel distance (D) is defined as the vertical travel distance of the handle between the origin and destination of the lift.	V=42 inches
Asymmetry (origin of lift)		A=47 degrees
Asymmetry (destination of lift)	The angle of hip twisting	A=11 degrees
Frequency	Average number of lifts per minute (lpm), as measured over a 15 minute period.	F=3 lifts/minute
Task duration	The amount of time engaged in the lifting task	4 hours
Coupling	Hand-to-object gripping method	Fair
Load weight	Current weight of the load being lifted in the task	20 lbs



AON

19

Evaluate - Results

Recommended Weight Limit	12.37 lbs.
Lifting Index	1.62



AON

20

Evaluate – Push Pull Calculators

- Determine which type of tool needed
 - Push/pull/carry – Snook tables
 - In 2020, Snook, Ciriello, et.al., developed predictive equations
 - Equations replace the tables
 - Calculators available from Work Safe BC and Liberty Mutual
 <http://worksafebcmedia.com/misc/calculator/>
<https://libertymmhtables.libertymutual.com/>





AON

21

Evaluate

Example – Pushing a Wheeled Cart

Task Parameters for Data Entry

Task Parameter	Measurement
Frequency of Push (pushes/minute)	2 pushes/min
Initial Force (lbs)	47 lbs
Sustained Force (lbs)	31 lbs
Horizontal Distance (ft)	32 feet
Vertical Hand Height (ft)	39 inches



AON

WISCONSIN SAFETY COUNCIL

22

Evaluate

Example – Pushing a Wheeled Cart – Male Results

Calculated results

Suggested maximum initial force:
23 kg / 50 lb

Suggested maximum sustained force:
13 kg / 28 lb

What does this mean?
75% of males should be able to exert these forces under the conditions selected. Force is not the same as the weight of the object.



AON

WISCONSIN SAFETY COUNCIL

23

Evaluate

Example – Pushing a Wheeled Cart – Female Results

Calculated results

Suggested maximum initial force:
15 kg / 33 lb

Suggested maximum sustained force:
8 kg / 17 lb

What does this mean?
75% of females should be able to exert these forces under the conditions selected. Force is not the same as the weight of the object.



AON

WISCONSIN SAFETY COUNCIL

24

Evaluate

Summary – Pushing a Wheeled Cart – Using the results

- Max Forces Permitted – Use female limits of:
 - Female limits: 33 lbs. initial force and 17 lbs. sustained force
 - Male limits: 50 lbs. initial force and 28 lbs. sustained
- Task Parameters – Push force
 - 47 lbs. initial; 31 lbs. sustained
 - Initial force exceeds female limit of 33 lbs.
 - Sustained force exceeds both female (17 lbs.) and male (28 lbs.)



AON 

25

Control

Step 1 – Discuss options and feasibility

- Helps arrive at achievable outcome
- Gains buy-in with plant team

Step 2 – Estimate Cost Effectiveness

- Gather control/equipment cost, including installation
- Estimate cost savings
 - Injury costs – OSHA's \$Safety Pays
 - National Safety Council Injury Facts
 - Don't Forget Efficiency Gains!

Step 3 – Gain Agreement

- Present to decision makers to grant cap ex
- Cost justification should seal the deal – no one wants to make a bad business decision



AON 

26

Cost Justification

Improvement Cost

- Adding a rotating surface to reduce wrist rotation
- Five turntables/five workstations costing \$300 each - \$1500 total spend
- Installation – minimal and can be done in-house so estimate at \$500

Estimate Cost Justification

- Injury costs – OSHA's \$Safety Pays - \$32,023 = average cost of a strain
- Efficiency gains –
 - 20 seconds/part * 50 parts/shift * 5 workstations * 2 shifts/day = 10,000 seconds/day
 - 1000 seconds/day * 1 hr/3600 seconds * 5 days/week * \$15/hour * 50 wks/yr = \$10,420/yr
 - Efficiency alone would pay for the improvement in about 40 weeks!
 - If overtime is used and no shutdown occurs, savings would be even higher!



AON 

27

Cost Justification

Direct Injury Cost Avoidance	\$32,023
Indirect Injury Cost Avoidance	\$35,225
Efficiency Gain/Loss	\$10,420
Cost of Control	-\$1,500
Control Installation Cost	-\$500
First Year Payback	\$75,668
Return on Investment	38:1



AON

WISCONSIN SAFETY COUNCIL

28

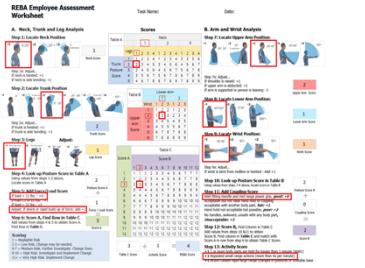
Confirm - REBA

Step 1 – Define control and impact

- Rotating table eliminated reach and forward bend

Step 2 – Recalculate REBA risk

- REBA risk score reduced from 10 to 4, a 60% reduction
- **Control confirmed**



AON

WISCONSIN SAFETY COUNCIL

29

Thank You

AON

WISCONSIN SAFETY COUNCIL

30